## Lesson 4 - The Interested Prospect

# The Visitor Experience (from their point of view)

## The Profile of a Typical Visitor

- Little or no commitment to this congregation
- Little knowledge of the Bible
- Strong emphasis on self
- Looser morals than our members
- Political correctness is important to them
- They are either single or in a two income family
- Most likely have previous visiting experiences

## What Are Their Expectations During a Visit?

- Blend in and observe...just "trying us out"
- Can be defensive and protective of their privacy
  - o Info on visitor's card will help define this
- Want answers to unspoken questions:
  - o "Do I fit here?" (Acceptance)
  - o "Does anyone want to know me?" (Friendship)
  - o "Am I needed?" (Value)
  - o "What is the advantage of joining?" (Benefit)
  - "What is required of members?" (Expectation)

### How Will They Judge Us?

- People People need personal connections. One friendship connection can be the draw for a guest.
- Environment Physical facilities make a difference to someone with mostly worldly values. So is the building and property aesthetically pleasing, clean, accessible, conveniently located? Signage can make a difference inside and out.
- Vision Do we have a direction...is something happening?
- Spirit
  - o Sincere, respectful attitude
  - o Singing familiarity, quality of song leader, enthusiasm
  - o Preaching relevance, clear
  - o Prayer fervent, thoughtful
  - Length of service

#### Use of our Guest Booklet

- Always have one with you at services.
- Show the tear out card in the back and give them instructions on what to do with it.
- Get it back after services if they did not put it in the offering plate.

# **Profile of Your Prospect**

All of us have someone in mind we would like to approach with the Gospel. I want you to give some thought about what you know about this person and how you might approach them.

Here are some things to consider: 1. Age -2. Family and marital status -3. Work and financial status -4. Friends and associates (type of people and those you have in common) -5. Present amount of interest in spiritual things -6. Problems he/she may have or dissatisfactions in their life -7. Any other information that may be important and affect his/her response to an invitation to either visit services or study the Bible.